

# PCI Awareness Training for Point-of-Sale Employees

## Meet your employee PCI compliance training requirements

If your organization accepts or processes credit / payment cards, you must provide employee **PCI awareness training** as part of your overall PCI compliance program to meet the PCI DSS 3.0 requirements (Req. 12.6.1).

PCI DSS 3.0 places an increased emphasis on employee training. This course will help you meet this requirement and educate employees on how to effectively safeguard and protect payment card information.

This engaging and interactive training is designed to help you and your point-of-sale, retail, and frontline employees understand the basic requirements of PCI DSS and how to safeguard customers' credit / payment card information.

Knowledge checks and real-life scenarios reinforce learning and add increased relevance to the training. Employees also learn payment card security features and how to identify attempted credit card fraud at the point of sale to help reduce your organization's fraud losses.



**Annual PCI Security Awareness Training Requirement:** PCI-DSS 3.0 standard 12.6 mandates the implementation of a formal security awareness program, and also establishes a requirement to provide and verify employee PCI security awareness training, including new hires, at least annually.



### Simplified Compliance Documentation & Reporting

For compliance, the training is managed, documented, & verified through your employee training center, including certificates of completion and full compliance reporting.

**Audience:** All employees who contact payment card information, including frontline and point of sale employees, managers, and supervisors

*PCI Awareness Training for Back Office Staff is also available.*

### Course Features

- 30-45 minutes
- Full Interactivity
- Real World Scenarios
- Premium Audio & Narration
- Certificate of Completion
- Compliance Tracking

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## Course Topics & Outline:

- Introduction
- The PCI Security Standards
- Common Fraudulent Practices
- Payment Card Security Features
- Identifying Card Security Features
- Processing In-Person Payment Card Transactions
- Responding to Payment Card Fraud
- Protecting Cardholder Data at the Point of Sale
- Working with Vendors
- Knowledge Check
- Course Summary

The training concludes with a short **assessment** to verify and document the employee's understanding.

A **certificate of completion** is issued immediately upon successful completion



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