Incident Investigation Level 1

Outline

This one-day program is an introduction to incident investigation intended for first line or developing leaders. Learning the steps of the investigation management / investigation process from preparedness, initial response, conducting investigations, analysis through to developing effective recommendations for prevention of reoccurrence. An expected take away for leaders is clearer understanding of the “what” and “why” of investigation critical components.

The course is intended to be offered in a classroom setting supported by classroom activities, discussion and application of concepts.

Learning Objectives

Improve you effectiveness to distinguish:

- Scene management and first response
- What information is to be gathered during investigation
- Interviewing techniques
- Use building blocks and identifying critical factors
- Effective use of root or system cause(s) analysis
- Effective incident report writing,
- Ensure conclusions and recommendations are supported findings
- Effectiveness to function effectively as an investigation team member

Competencies

The competencies of this program are tested and measured through 100% participation of the learning objectives

Course Agenda:

<table>
<thead>
<tr>
<th>Module 1 – Opening, Agenda and Objectives</th>
<th>Module 7 – Determining Immediate and System Causes Using Causal List</th>
</tr>
</thead>
<tbody>
<tr>
<td>Module 2 – Principles of Effective Investigations</td>
<td>Module 8 – Understanding Behaviors</td>
</tr>
<tr>
<td>Module 3 – Preparation Phase</td>
<td>Module 8 – Developing Effective Recommendations</td>
</tr>
<tr>
<td>Module 4 – Gathering Evidence</td>
<td>Module 9 – Final Team Actions</td>
</tr>
<tr>
<td>Module 5 – Creating Building Blocks and Timelines</td>
<td>Module 10 – Summary and Review</td>
</tr>
<tr>
<td>Module 6 – Determining Critical Factors</td>
<td></td>
</tr>
</tbody>
</table>

To book this course, or for more information, contact Global Training Centre at:

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